



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2023/B/3231984 Dated/दिनांक : 06-03-2023

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण				
Bid End Date/Time/बिड बंद होने की तारीख/समय	21-03-2023 14:00:00			
Bid Opening Date/Time/बिंड खुलने की तारीख/समय	21-03-2023 14:30:00			
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	120 (Days)			
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Health And Family Welfare			
Department Name/विभाग का नाम	Department Of Health And Family Welfare			
Organisation Name/संगठन का नाम	North Eastern Indira Gandhi Regional Institute Of Health And Medical Sciences (neigrihms)			
Office Name/कार्यालय का नाम	Neigrihms, Shillong			
Total Quantity/कुल मात्रा	1			
Item Category/मद केटेगरी	Laminar air flow cabinets or stations (Q3)			
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	1 Lakh (s)			
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	1 Lakh (s)			
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)			
MSE Exemption for Turnover	Yes			
Startup Exemption for Turnover	Yes			
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer			
Past Performance/विगत प्रदर्शन	30 %			
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया No				

Bid Details/बिड विवरण			
Type of Bid/बिंड का प्रकार Two Packet Bid			
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय			
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation		
EMD Detail/ईएमडी विवरण			
Required	No		

erbu Detail/şulalını idakul

Deguired	No
Required	NO

Splitting/विभाजन

Bid splitting not applied.

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	No
Mil Purchase Preference/एमआइआइ खराद वरायता	NO

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above

in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

- 5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 6. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer)of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY.
- 7. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता:

list of additional accessories and spares to be quoted - 1678098511.xlsx

Laminar Air Flow Cabinets Or Stations (1 pieces)

Brand Type/ब्रांड का प्रकार	Registered Brand
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Technical Specifications/तकनीकी विशिष्टियाँ

* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य		
Product Description	UMDNS Name and Code	Cabinets, Biological Safety, Class II : 20-653		
Certifications	Confirmity to Certifications	CE European and US FDA		
	Confirmity to Manufacturing Standards	ISO 9001 & ISO 13485		
Technical	Type of configuration	Freestanding, benchtop		
Specifications	Material used for the work bench	Stainless steel 304 grade		
door		Acrylic transparent		
		Stainless steel 304 grade		

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Availability of motorized sliding door		No
	LCD display for velocity, time & lamp on/off	Yes
UV Hour meter		Yes
UV Germicidal lamp		Yes
	DOP HEPA filter testing	Yes
	Digital Pressure Gauge with Alarm	Yes
	Availability of display	Yes
	Type of display	LCD
Purchase Information	Warranty	5.0

Additional Specification Parameters - Laminar Air Flow Cabinets Or Stations (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)	
1. Tabletop model, well lighted, work space, low vibration and noise. 2. Easy to maneuver due to caster wheel provision.	Tabletop model, well lighted, work space, low vibration and noise. 2. Easy to maneuver due to caster wheel provision.	
3. Overall workspace should be approximately 1200 mm x 600 mm. Class 2A type.	3. Overall workspace should be approximately 1200 mm x 600 mm. Class 2A type.	
5. Cabinet: stainless steel sheet of 20SWG lining. 6. Front panels: Removable transparent scratch resistance sheet of approximately 6 mm thickness. 7. Side panels: Fixed transparent scratch resistance sheet of approximately 6 mm thickness.	5. Cabinet: stainless steel sheet of 20SWG lining. 6. Front panels: Removable transparent scratch resistance sheet of approximately 6 mm thickness. 7. Side panels: Fixed transparent scratch resistance sheet of approximately 6 mm thickness.	
8. Make in India BIS certified or European CE or US FDA or ISO 13485 and ISO 9001: 2008. Certification specific for the product should be submitted. 9. 5 years warranty and thereafter 5 years CMC should be provided.	8. Make in India BIS certified or European CE or US FDA or ISO 13485 and ISO 9001: 2008. Certification specific for the product should be submitted. 9. 5 years warranty and thereafter 5 years CMC should be provided.	

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Khrawkupar Jithod Katrai	793018,P.O. NEIGRIHMS, Mawdiangdiang, Shillong	1	60

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

- 1. Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
- 2. If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
- 3. Make in india specific authorisation certificate needs to be enclosed.

4. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 2 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

5. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

6. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

7. Generic

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

8. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5 % of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of

as per quoted

(Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 3% of total CMC value valid up to CMC period

plus 2 months (if there is no other claim).

9. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

10. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

11. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

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Sco	pe of work & Document details: for Buy back Cases			
А	Following mandatory documents must be attached in the bid document as specified, failing which bid will e treated as" Non-Responsive"			
	Cost of spares, consumables and accessories not covered under warranty and CMC period shall be o ffered as percentage value of the system/Unit in t he Technical Bid ATC1/2			
1				
2	Documents with regard to Details compliance statem ent to be attached at "Additional Doc			
	2(Requested in ATC)"			
3	Documents with regard to Original Literature, Product catalogue, Technical datasheet from the firm/O.E.M w ith Highlighting as per the technical specification mus t attach At "Additional Doc 3(Requested in ATC)"			
4	Documents with regard to list of Offering/Quoted item s mentioning make, model & quantity of each items m ust be "Additional Doc 4(Requested in ATC)"			
В	Warranty and Maintenance			

Warranty for 5 years followed by CMC for 5 years in cluding Spares & service for all the items supplied in this particular tender including third-party items an d turnkey works. Mandatory 2 PMs / Year with unlimited breakdown call s has to be attended by the Bidder/manufacturer throughout the warranty & CMC period at site.i.e. NEIGRIHMS, SHILLONG. Duly signed Mandatory PM reports has to be submi tted periodically, falling which necessary action will be initiated as per term& condition of the tender. E-bidder have to adhere to Government of India, Minis try of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23rd july,2020 inserting Rule 144(Xi)in GFR 2017 ,No 1 dated: 23/7/2020 and s ubsequent Orders No 2 & 3 or as amended from time t o time , failing which the bids shall be treated as non-r esponsive.

Minimum Reserve Value for buy back of the old system

SI. No.	Description of Stores Make	Qty.	Minimum Reser ve Declared Va lue for the total quantity mentio ned
1.	Buy back of Blood Bank refrigerato r Against NEIGR/ S&P/OT- 570/2007-08 Remi RS-12 Purchase Valuevalue:960694.00 for 3 units	3	Rs 90678.00
	Note: - The price offered in the e-price bid d as inclusive of the buy back value. - The buy back value of the system / dicated in the ATC-1 & financial Docuthe offered FOB /Basic Cost of the system of the record of the buyback value for the record of the buyback value should essential eserve Declared Value. -The Institute reserve the right to track d existing machines offered while pure	assets s ment as stem /as the Ins ly cover	should <u>also be in</u> s percentage of ssets to arrive at titute. The Minimum R

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BuyerAddedBidSpecificTermsandConditions

1. Generic

End User Certificate: Where ver Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

2. Generic

ExperienceCriteria:TheBidderoritsOEM {themselvesorthroughreseller(s)} shouldhaveregularly,man ufacturedandsuppliedsameorsimilarCategoryProductstoanyCentral/StateGovtOrganization/PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to b esubmittedalongwithbidinsupportofhavingsuppliedsomequantityduringeachoftheyear.Incaseofbu nchbids,theprimaryproducthavinghighestvalueshouldmeetthiscriterion.

3. Generic

ITequipmentshallbelPv6readyfromdayone.

4. Generic

Installation, Commissioning, Testing, Configuration, Training (As applicable as per scopeofsupply) istobecarriedoutbyOEM/OEMCertifiedresourceorOEMauthorizedReseller.

5. Generic

UploadManufacturerauthorization: Wherever Authorized Distributors are submitting the bid, Manu facturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, email Idand Phone No. required to be furnished along with the bid.

6. Generic

The successful bidder has to supply alless ential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price: All the items and accessories as per Technical Specification.

7. Generic

TheBuyerhasanexistingsetup/inventoryofsimilarproducts. Theoffered/suppliedproductmust becompatible with existing system. The bidder has to ensure Compatibility of the supplied items or shall have to include in the supply the necessary hardware / software to make them compatible at no extracost to the buyer. The details of items with which compatibility is required are as under: all the spares Including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software

8. ScopeofSupply

Scopeofsupply(Bidpricetoincludeallcostcomponents):SupplyInstallationTestingCommissioningofGoo

ds, Training of operators and providing Statutory Clearances required (if any)

9. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the lastthree years, ending on 31stMarch of the previous financialyear, should be as indicated in the biddocument. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or accertificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorpor ation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

10. Turnover

OEMTurnOverCriteria:TheminimumaverageannualfinancialturnoveroftheOEMoftheofferedproductd uringthelastthreeyears,endingon31stMarchofthepreviousfinancialyear,shouldbeasindicatedinthe bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover d etails forthe relevant period shall be uploaded with the bid. In case the date of constitution / inco rporation of theOEMislessthan3yearold,theaverageturnoverinrespectofthecompletedfinancialyear safterthedate of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM ofCATEGORY RELATED TOprimary producthaving highestbid valueshould meetthis criterio n.

11. OEM

IMPORTEDPRODUCTS: In case of imported products, OEMor Authorized Seller of OEMs hould have a registered of fice in India to provide aftersales service support in India. The certificate to this effects hould be submitted.

12. PurchasePreference(Centre)

As per DPIIT notification at the time of e-tender , bidding or solicitation the bids shall be required to indicate percentage of local content and provide self-certification (byDirector/Company Secretary) and also give details of the location/s at which value addition is made ". Since the bidder here is not the local supplier, the same was required to be obtained from the "Class-I local supplier /Class II local supplier"

Further the details of Calculations of local content areas under:

Question 1. How to calculate Local Content?

Answer: Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local content as

Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

Local content = (Sale price - Value of imported content) * 100/ Sale price

Where, "Sale price" means price excluding net domestic indirect taxes and "Value of imported content" means price of imported content inclusive of all customs duties

Question2. How to calculate Local Content in bids involving supply of multiple items from si ngle bidder?

Answer: In case of bids requiring supply of multiple items (say "X1", "X2" and "X3") by a single bidder, the local content in the bid shall be

Local content = ((Sale price of "X1" - Value of imported content in "X1") + (Sale price of "X2" - Value of imported content in "X2") + (Sale price of "X3" - Value of imported content in "X3")) * 100/ (Sale price of "X1" + Sale price of "X2" + Sale price of "X3")

13. Service&Support

Availability of Service Centers: Bidder/OEM must have a Functional Service Centre in the State of eachConsignee's Location in case of carry-in warranty. (Not applicable in case of goods having on -sitewarranty). If service center is not already there at the time of bidding, successful bidder / OE M shall havetoestablishonewithin30daysofawardofcontract.Paymentshallbereleasedonlyaftersub missionofdocumentaryevidenceofhavingFunctionalServiceCentre.

14. Service&Support

 $\label{lem:decomposition} Dedicated/toll Free Telephone No. for Service Support: BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.$

15. Service&Support

Escalation Matrix For Service Support: Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

16. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents soug ht in theBiddocument,ATCandCorrigendumifany.

17. Certificates

ThebidderortheOEMoftheofferedproductsmusthaveBIS/WHO-GMP/ CDSCO Indian certification or alt ernate certification as recognized by Government of India

18. Certificates

 $\label{lem:materialTestCertificateShouldBeSentAlongwithTheSupply.} The \textit{MaterialWillBeCheckedbyBuyer'sLab}\ \& the \textit{ResultsoftheLabwillbetheSoleCriteriaforAcceptance} of the \textit{LabwillbetheSoleCriteriaforAcceptance}.$

19. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS license, type testcertificate, approval certificates and other certificates as prescribed in the Product Spe cification given inthebiddocument.

20. Certificates

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Report s on thedateofbidopening(tobeuploadedwithbid):Allthequality&electricalsafetycertificates.

21. Warranty

Bidder /OEM hasto give anundertaking thatafter expiry ofwarranty period, it will provideCompreh ensiveMaintenanceServicefornext5yearsfortheofferedproductsattheratenotmorethan5% of cont ract price per annum. Buyer reserves the right to enter into a CMC agreement with theSuccessf ulBidder/OEMafterexpiryoftheWarrantyperiodatabovementionedrateandthepaymentforthe CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMCperi od. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMCc ontract when called upon by the buyer. CMC would include cost of all the spares Including UPS, PC,battery, Printer, Probes& upgradation of System Software &third party Software (Upload theu ndertaking). The original Performance Security of contract will be returned only after submission andverificationofAMCPerformanceSecurityfor5%oftotalCMCvaluevaliduptoCMCperiodplus2mon ths(ifthereisnootherclaim).

22. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goo ds orafter completion of installation, commissioning & testing of goods (if included in the scope of supply), atconsignee location. OEM Warranty certificates must be submitted by Successful Biddera t the time

ofdeliveryofGoods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the aftersalesservice. Details of Service Centers near consigned estinations are to be uploaded along with the bid.

23. Warranty

OverandabovethenormalWarrantytermsasperGeMGTC,thesuccessfulbidder/OEMshallhavetoprovide ComprehensiveWarrantyduringtheentireStandardwarrantyperiodaspercontract.:Thecomprehensive warrantyshallbecoveringthefollowingscopealIthesparesIncludingUPS,PC,battery,Printer ,Probes & u pgradation of System Software & third party Software (Upload an undertaking with thebidconfirmin gcompliancebythebidderifBidderistakingonusofthiscompliance.IncaseOEMistakingonusof this comp liance, OEM undertaking is tobe uploaded along with Bidder undertaking)

24. Warranty

Successful bidder will have toensure that adequate number of dedicated technical service personals /engineers are designated / deployed for attending to the Service Requestination bound manner and for en suring Timely Servicing / rectification of defects during warranty period, asper Service levelagreemen tindicated in the relevant clause of the bid.

25. Warranty

TimelyServicing/rectificationofdefectsduringwarrantyperiod:Afterhavingbeennotifiedofthedefects/s

ervice requirement during warranty period, Seller has to complete the required Service / Rectificat ionwithin 3 days' time limit. If the Seller fails to complete service / rectification with defined time limit, apenalty of 0.5% of Unit Price of the product shall becharged as penalty for each week of delay from theseller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover allsuchpenaltyamountfromthePerformanceSecurity(PBG). CumulativePenaltycanno texceedmorethan10% of the total contract value after which the Buyer shall have the right to get the service / rectificationdone fromalternatesourcesat theriskandcost oftheSellerbesides forfeitureo fPBG.Sellershall beliabletore-imbursethecostofsuchservice/rectificationtotheBuyer.

26. PastProjectExperience

For fulfilling the experience criteria any one of the following documents may be considered as val id proofformeetingtheexperiencecriteria:

- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that su pplies against theinvoiceshavebeenexecuted.
- b. Executioncertificatebyclientwithordervalue.
- c. AnyotherdocumentinsupportoforderexecutionlikeThirdPartyInspectionreleasenote,etc.

27. PastProjectExperience

 $The Bidder/OEM \{themselves or through reseller(s)\}, should have executed project for supply and install a tion/commission ingofs a meor similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as perfollowing criteria: \\$

- (i) Singleorderofatleast35%ofestimatedbidvalue;or
- (ii) Twoordersofatleast20%eachofestimatedbidvalue;or
- (iii) Threeordersofatleast15%eachofestimatedbidvalue.

Satisfactory Performance certificate is sued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid values hould meet this criterion.

28. FormsofEMDandPBG

BidderscanalsosubmittheEMDwithAccountPayeeDemandDraftinfavorofNEIGRIHMSEMDSECURITY DEPOSITSpayableatMAWDIANGDIANG,SHILLONG-793018,MEGHALAYA.Bidderhastouploadscanne dcopy/proofoftheDDalongwithbidandhastoensuredeliveryofhardcopytotheBuyerwithin Bid End da te & time / Bid Opening date & time.

29. FormsofEMDandPBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the na me of A/C(Name of theBuyer). The bankshould certifyon it thatthe depositcan be withdraw nonly on thedemandor with the sanction of the pledgee. For release of EMD, the FDR will be released in the favor of thebidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped alongwith coveringletter. Bidderhas toupload scannedco py/ proofofthe FDRalong withbid andhas toensuredeliveryofhardcopytotheBuyerwithin Bid End date & time / Bid Opening date & time.

30. FormsofEMDandPBG

Bidders can also submit the EMD with Banker's Cheque in favor of NEIGRIHMSEMDSECURITY DEPOSITS pay able at MAWDIANG DIANG, SHILLONG-793018, MEGHALAYA. Bidder has to uploads canned copy/proof of the BC along with bid and has to ensured elivery of hard copy to the Buyer within within Bid End date & time / Bid Opening date & time.

31. FormsofEMDandPBG

BidderscanalsosubmittheEMDwithPaymentonlinethroughRTGS/internetbankinginBeneficiarynam eNEIGRIHMSEMDSECURITYDEPOSITSAccountNo.30270200000027IFSCCodeBARB0MAWDIABank NameBANKOFBARODABranchaddressMAWDIANGDIANG,SHILLONG-793018,MEGHALAYA.Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-linetransfer.Bidderhastouploadscannedcopy/proofoftheOnlinePaymentTransferalongwithbid.

32. FormsofEMDandPBG

SuccessfulBiddercansubmitthePerformanceSecurityintheformofAccountPayeeDemandDraftalso(be sides PBG which is allowed as per GeM GTC). DD should be made in favor of NEIGRIHMS EMDSECU RITYDEPOSITSpayableatMAWDIANGDIANG,SHILLONG-793018,MEGHALAYA.Afterawardof contract,S uccessfulBiddercanuploadscannedcopyoftheDDinplaceofPBGandhastoensuredeliveryofhardcopytot heoriginalDDtotheBuyerwithin15daysofawardofcontract.

33. FormsofEMDandPBG

SuccessfulBiddercansubmitthePerformanceSecurityintheformofFixedDepositReceiptalso(besidesPB GwhichisallowedasperGeMGTC).FDRshouldbemadeoutorpledgedinthenameofNEIGRIHMSEMDSECU RITYDEPOSITSA/C(NameoftheSeller).Thebankshouldcertifyonitthatthedepositcanbewithdrawn only on the demand or with thesanction of the pledgee. For release ofSecurity Deposit, theFDRwillbereleasedinfavorofbidderbytheBuyeraftermakingendorsementonthebackoftheFDRdulysi gnedandstampedalongwithcoveringletter.SuccessfulBidderhastouploadscannedcopyoftheFDRdocumentinplaceofPBGandhastoensuredeliveryofhardcopyofOriginalFDRtotheBuyerwithin15daysofawar dofcontract.

34. FormsofEMDandPBG

SuccessfulBiddercansubmitthePerformanceSecurityintheformofPaymentonlinethroughRTGS/interne t banking also (besides PBG which is allowed per GeM GTC). On-line payment shall be inBenefici ary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC CodeBARB0MAWDIA Bank NameBANKOF BARODABranch addressMAWDIANGDIANG, SHILLONG-79 3018,MEGHALAYA.SuccessfulBiddertoindicateContractnumberandnameofSellerentityinthetransacti ondetails field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Onli nePaymentTransferinplaceofPBGwithin15daysofawardofcontract.

(C) 35.Additional Termsandconditions&ScopeofWork for CMC

Tenderer/Vendors/contractors hould note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such provides ervices in the Government of India.

- ComprehensiveAnnual Maintenance Contract mustincludeLabour,spares&PreventiveMaintenanceofall theexcludingofbattery,Accessories/Consumables
- 2. The terms and conditions of the tender and the agreement executed will be binding on thevendor/contractor. This offer is being issued in accordance with the terms & condition s ofNEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referre d to) on onepartandNEIGRIHMS, Shillong, on the other part.

- **3.** TherequiredsparestobereplacemustbegenuineandcertifiedfromtheOEM.
- 4. Repairs to be undertaken should be within specified configuration and maintainin g

theintegrationoninternal circuit of equipment, any deviation on configuration/specification the repair will not be acceptable. After repairs, a certificate to the effect that the equipment is in working order and safe for patient care and non-hazardous for the handlersh all be submitted by the CMC holder.

- **5.**Tenderer/Vendors/contractorisresponsibletoprovideelectricalandpatientsafetycertificateaf termajorrepairofequipment whichareusedfordirectpatientcare.
- The system must be checked calibrated after every spare changes and detail service reportmustbesubmittedtotheuser BME.
- **7.** 2nosofPeriodicpreventivemaintenanceismandatoryirrespectiveofunlimitedservice /brea kdowncalls.
- **8.** Same /Similar Standby system must be provided by the bidder if the system needs to s end toworkshopforanymajorrepair.
- **9.** Receiptofthisoffermaybeacknowledged,andacopydulysigned/stampedbytheauthorizedsi gnatoryshouldbe submittedbeforefinalizationoftheagreement.
- 10. The Performance security shall be denominated in any one of the forms namely Account PayeeDemand Draft or Fixed DepositReceipt drawn from any nationalized bank in India or BankGuaranteeissuedbyanationalizedbankinIndia, pledgeinfavorofDeputyDirector, NEIGRIHMS, and Shillong-793018 for an amount equivalent to 3% of the total cost of annual CMC. The validity of the Fixed Depositreceiptor BankGuarantee will be up to 2 months beyond CMC period.
- 11. It may also be noted that there should be no negligence in providing services of anytype, if any, complaint is received the contract will be terminated with immediate effect.
 - **12.** There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period. The vendor shallensure optimum uptime of the system during CMC period, failing which the initiate shallinitiatesternaction, as deemed fit.
 - **13.** DuringComprehensiveMaintenanceContractperiod,thesuppliershallvisitateachconsignee 'ssiteforpreventivemaintenanceincludingtestingandcalibrationasperthemanufacturer's se rvice/ technical/ operational manual. The supplier shall visit each consigneesite as recommended in the manufacturer's manual, but at least once in 6 months commencingfrom the date of the successful completion of warranty period for preventive maintenance ofth egoods.
 - **14.** Processing of bill may be considered on yearly basis with satisfactory report from theus erdepartment. The AMC/CMC bills should be certified by the concerned Head of the Department/In-Charge, BME and the respective DMS/MS.
 - **15.** SoftwareupdatesshouldbeprovidedfreeofcostduringCMC. The first service call by the team of service engineers should be within 7 days of issue of this order.
 - **16.** Settlementofdisputes-Director, NEİGRIHMSorhisauthorized representatives hall be the final authority in all disputes and decision will be binding on all concerned.
 - 17. Allotherterms&conditionsareasperawardof contractmentionedinpre-page.
 - **18.** Bidders are required to sign the CMC contract agreement within **15** (fifteen) days from theissueoftheletterofaward/supplyorder,failingwhichEMD/securitydepositmaybeforfeitedorContractdeclarednullandvoid.

<u>Pre-bid:-</u>E-Procurement Cell , Ground Floor, Director block, NEIGRIHMS Shillong-793018 Tel:036 4-2538032/2539458 or through VC link

Technical Specifications- for Laminar Air flow (Bio-safety Cabinet)

- 1. Tabletop model, well lighted, work space, low vibration and noise.
- 2. Easy to maneuver due to caster wheel provision.
- 3. Overall workspace should be approximately 1200 mm x 600 mm. Class 2A type.
- 4. Construction
- 5. Cabinet: stainless steel sheet of 20SWG lining.
- 6. Front panels: Removable transparent scratch resistance sheet of approximately 6 mm thic kness.
- 7. Side panels: Fixed transparent scratch resistance sheet of approximately 6 mm thickness.
- 8. Make in India BIS certified or European CE or US FDA or ISO 13485 and ISO 9001: 2008. Certification specific for the product should be submitted.
- 9. 5 years warranty and thereafter 5 years CMC should be provided.
- 10. Firm will have to supply the stabilizer if required along with the equipment free of cost.
- 11. Firm should also provide the relevant calibration certificate for the equipment from any NA BL accredited Lab and perform annual NABL accredited calibration for the duration of warr anty mandatory and CMC mandatory.
- 12. Demonstration of performance of equipment is compulsory in nearby area failing to which will be disqualification.
- 13. Electrical: The equipment should be able to run on the existing electrical provisional and m obile application through rechargeable batteries.

Buy back of old /obsolete existing and unserviceable store, procured by NACO /MACS to department of Blood Bank

Minimum Reserve Value for buy back of the old system

SI. N o.	Description of Stores Make	Qty.	Minimum Reserve De clared Value for the t otal quantity mention ed
1.	Elisa Washer and Reader (Make: Rob onik; Year: 2008)	1	Rs 2,00,000.00 (Rupees Two lakhs only
2.	Ultra Freezer -80°C (Make: Cryo Scie ntific Year: 2008)	1	,
3.	Deep Freezer (Make: Thermo Fisher; Year: 2009)	1	
4.	Laminar Air Fow (Make: Pawar; Year: 2009)	1	

5.	Platelet Incubator and Agitator (Mak e: Terumo Penpol; Year: 2008)		
	Note:		
	- The price offered in the e-price bid /BOQ shall be considered as <u>inc</u> <u>lusive of the buy back value</u> .		
	- The buy back value of the system /assets should <u>also be indicated</u> in the ATC-1 & financial Document as percentage of the offered FOB /Basic Cost of the system /assets to arrive at Book /Reserve value fo r the record of the Institute.		
	- The buyback value should essentially cover the Minimum Reserve Declared Value.		
	-The Institute reserve the <u>right to trade or not to trade</u> the old existi ng machines offered while purchasing a new one.		

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process.
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer

is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---